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in <u>natalie-webb-nw</u>

## **PORTFOLIO**

SEE MY WORK

## **SKILLS**

#### **PROFICIENCIES**

Content Strategy

Copywriting

Wireframing

Prototyping (Low & High Fidelity)

Persona Building

Visual Design

#### **TOOLS**

Figma

Adobe XD

Sketch

WordPress

Whimsical

Asana

### **LANGUAGES**

English (US) - Native

Spanish - Fluent

Italian - Basic Level

## **INTERESTS**



RAMEN



ENFP





# **NATALIE WEBB**

## **CONTENT DESIGNER**

I am a Content Designer and design-thinker with an eye for detail.
I specialize in creating engaging, accessible, user-friendly content that helps people. I have over 5 years of experience in content strategy, and have most recently been using my skillset to design, solve problems and develop helpful, enjoyable digital experiences through words.

## **WORK EXPERIENCE**

#### **UX WRITER**

JUL 2022 - PRESENT

#### 14 AGENCY (SEAT & CUPRA)

- Created a foundational Style Guide for CUPRA brand voice and tone
- Identifying & improving friction points in user flows to create a better experience
- Collaborating with researchers & product designers to develop brand personas and information architecture
- A/B testing copy for app screens, notifications and user flows

## CONTENT MARKETING MANAGER

NOV 2021 - APR 2022

## ZINKLAR

- Led content marketing initiatives in both English & Spanish
- Increased lead capture form submission by 40% within 3 months after strategy implementation
- Oversaw the end-to-end production of a key market research trend report

### **CONTENT STRATEGIST**

AUG 2018 - MAY 2020

#### **OLIVER & SONS, LLC**

- Developed long and short-form copy for blog articles, landing pages, newsletters, and more for B2B clients
- Developed wireframes and copy for web pages to increase user engagement

## **EDUCATION**

**UX/UI DESIGN BOOTCAMP** 

2021

2007

CODERHOUSE

MULTIPLE SUBJECT TEACHING CREDENTIAL 2010

SAN JOSE STATE UNIVERSITY

B.A. SPANISH LANGUAGE & LITERATURE

CALIFORNIA STATE UNIVERSITY, EAST BAY